



**Gofynner am/** Information Governance  
**Please ask for:** and Compliance  
**Tel:** 01443232000  
**E-bost/E-mail:** DataProtection@southwales-fire.gov.uk  
**Our ref:** IG001304  
**Dyddiad/Date:** 1<sup>st</sup> February 2022

**RE: Request for Information held by SWFRS**

Your request ref: IG001304 has been dealt with under the Freedom of Information Act 2000.

You asked us:

- 1. The number of rescue call-outs where a domestic cat has been stuck or trapped in a tree over the last 5 years**

Unfortunately our incident recording system does not collect this level of detail, the system breaks down incidents into animals rescued from height and divides animals by livestock, domestic or wild.

- 2. If available, the region where the call-outs from request 1 were made.**

Please see attached spreadsheet.

If you have any queries regarding your Freedom of Information request, please contact us at [Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk) quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by emailing [Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk)

We would like to thank you for your patience at this time.

If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,  
2<sup>nd</sup> Floor,  
Churchill House,

[www.decyrmru-tan.gov.uk](http://www.decyrmru-tan.gov.uk)

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

**CODI YMWHYBYDDIAETH - LLEIHAU PERYGL**

[www.southwales-fire.gov.uk](http://www.southwales-fire.gov.uk)

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

**RAISING AWARENESS - REDUCING RISK**



Churchill Way,  
Cardiff,  
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

**Information Governance and Compliance**

**[Dataprotection@southwales-fire.gov.uk](mailto:Dataprotection@southwales-fire.gov.uk)**

### **Information Requests**

We are kindly asking that any data protection correspondence come to Information Governance & Compliance via email, as due to Government advice many of our support staff are working flexibly and we may not be in receipt of physical post as normal. At current, we would encourage you to utilise BACs payments for items that carry a fee (such as IRS Reports and Interviews, where appropriate following standard procedure and charges).

Pencadlys Gwasanaeth Tân ac Achub De Cymru,  
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

**Ffôn** 01443 232000 • **Ffacs** 01443 232180  
[www.decymru-tan.gov.uk](http://www.decymru-tan.gov.uk)

*Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.*

**CODI YMWHYBYDDIAETH - LLEIHAU PERYGL**

South Wales Fire and Rescue Service Headquarters,  
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

**Telephone** 01443 232000 • **Fax** 01443 232180  
[www.southwales-fire.gov.uk](http://www.southwales-fire.gov.uk)

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