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Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: DataProtection@southwales-fire.gov.uk

Our ref:

Dyddiad/Date:

RE: Request for Information held by SWFRS

Your request ref: 120_1920 has been dealt with under the Freedom of Information Act 2000.

You asked us:

I'd like to see the following documents:

1. **ICT/IT Strategy - The ICT/IT department's strategy or plans; highlights their current and future objectives.**

[Please see attached document](#)

2. **ICT Org Chart - A visual document that represents the structure of the ICT/IT department; please include name and job titles. If names can't be provided, a job title only chart is still of use.**

[Please see attached document](#)

3. **ICT Annual or Business Plan - A sort of action plan, based on the ICT/IT strategy for the year or near-future.**

[Please see attached document](#)



4. ICT Capital Programme/budget - A document that shows the financial budget on current and future ICT/IT projects.

Please see attached document

If some of these documents are not available, please let me know why. Also, if the document is intended for future publication, please let me know a rough date of when the document's publication is planned.

If you have any queries regarding your Freedom of Information request, please contact us at Dataprotection@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Manager
South Wales Fire and Rescue Service
Forest View Business Park
Llantrisant
CF72 8LX

If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales,
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk