

South Wales
Fire and Rescue Service



Gwasanaeth Tân ac Achub
De Cymru

Performance Monitoring Report 2014/2015

April 2014 to March 2015

Introduction

This is the Quarter 4 (Q4) Performance Monitoring Report for 2014/15 and it highlights Q4 performance for the period April 2014 to March 2015. The report includes:

- Incidents of interest
- Analysis of incident activity levels by Unitary Authority Area (UAA).
 - Details the number of incidents that SWFRS have attended in each UAA.
(Identifies the types of incidents that SWFRS have been attending in each UAA.)
- Performance Indicators
 - Indicators of particular interest.
(These are the indicators that although not specified as Strategic Indicators by the Welsh Government are of particular interest to the Fire and Rescue Authority and SWFRS.)
 - Strategic Indicators

The performance indicators that are included in the appendices of this report show five years of data to enable us to demonstrate how the organisation is performing for the communities it serves by showing long term trends in performance.

Following consideration by the Senior Management Team and the Fire and Rescue Authority, the report is made available to the public via the internet.

The Service Performance & Communications department co-ordinates and compiles this report on behalf of the Service Delivery Directorate . All information is extracted from updated Directorate quarterly Service Plans and the data sets are maintained and validated by the Statistics and Risk team.

We are continually seeking to improve this report and would welcome comments on additional information or other changes that you would like to see included in the future. Please feel free to contact Neil Herniman on 01443 232775 or Dai Morris on 01443 232451 with these comments.

Incidents of Interest: January 2015 to March 2015

03rd January 2015 03:26 (026992)

Monk Street, Abergavenny

Crews from all over South Wales were called to a fire at a three storey premises used as an Indian Restaurant and flats. At the height of the blaze, forty firefighters were needed to tackle it using four main jets, four hose reel jets, positive pressure ventilation, ladders and small tools over a two hour period. Three casualties were evacuated from an adjoining building while one casualty was taken to hospital with serious injuries.

11th February 2015 12:25 (030174)

Main Street, Newbridge

Fire crews from all over South Wales were called to fire affecting two businesses and five properties. Crews used six main line jets, three hose reel jets, eight sets of breathing apparatus, positive pressure ventilation and thermal imaging cameras to extinguish the blaze. Following a structural review of the buildings involved, a decision was made to demolish two of the buildings involved.

21st February 2015 17:07 (031024)

Station Terrace, Ebbw Vale

Fire crews from all over South Wales were called to a house fire in Ebbw Vale. Crews used two main line jets, four hose reel jets, six sets of breathing apparatus, positive pressure ventilation and thermal imaging cameras to extinguish the blaze. Three neighbouring properties were evacuated due to smoke travelling through a roof void and crews performed a thorough search of all properties to ensure that all people were accounted for. Crews also rescued a dog from one of the properties.

23rd February 2015 12:29 (031173)

Adamsdown, Cardiff

Around 80 firefighters from all over South Wales were called to a fire at a three-storey building which was previously a bingo hall and nightclub. Crews extinguished the blaze with the use of two main line jets, breathing apparatus and ladders. While there were no casualties reported, residents of nearby homes were evacuated from their homes due to the unstable nature of the building. The remains of the building were later demolished.

16th March 2015 13:31

Leckwith, Cardiff

Crews from Penarth, Malpas and Ely attended a road traffic collision between a car and a large road sign. The driver of the vehicle was extricated from the vehicle via the dashboard roll method using hydraulic cutters/spreaders and Rams while the passenger was carried out. Both casualties were transported to the hospital with serious injuries via road ambulance.

19th March 2015 20:02 (033346)

Whitchurch, Cardiff

Fire crews from Whitchurch, Cardiff Central, and Ely were called to a house fire in Cardiff after a fire broke out on the first floor of the property. Crews used one main line jet, three hose reel jets, four sets of breathing apparatus, positive pressure ventilation and a thermal imaging camera to extinguish the blaze. Crews also used first aid equipment as they rescued two casualties from the house. Both casualties were taken to hospital by paramedics with serious injuries. Sadly, one of the casualties later died.

*****NOTE - Further information regarding these incidents of interest can be found in the monthly SWFRS Newsletters, which are available on the intranet .**

Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	1083	138	89	111	122	86	106	76	98	57	71	61	88	1103	338	314	231	220	- 5
Special Service Calls (SSC)	148	9	6	8	10	7	15	14	15	10	16	16	8	134	23	32	39	40	+ 7
SSC - Road Traffic Collisions	48	3	0	1	3	0	8	6	5	2	6	7	4	45	4	11	13	17	+ 9
SSC - Other	100	6	6	7	7	7	7	8	10	8	10	9	4	89	19	21	26	23	- 2
False Alarms	403	36	33	45	32	37	29	34	41	23	32	21	20	383	114	98	98	73	- 17
Malicious False Alarms	19	5	3	4	2	4	1	0	5	1	1	3	0	29	12	7	6	4	+ 2
Good Intent False Alarms	207	25	15	21	19	15	11	13	8	3	17	10	10	167	61	45	24	37	- 7
Automatic Fire Alarms	177	6	15	20	11	18	17	21	28	19	14	8	10	187	41	46	68	32	- 12
Fires	532	93	50	58	80	42	62	28	42	24	23	24	60	586	201	184	94	107	+ 5
Deliberate Fires	455	84	38	51	73	33	49	22	35	19	13	18	49	484	173	155	76	80	- 8
Accidental Fires	77	9	12	7	7	9	13	6	7	5	10	6	11	102	28	29	18	27	+ 13
Accidental Dwelling Fires	27	2	4	2	2	4	6	1	1	1	2	2	6	33	8	12	3	10	+ 3
% Dwelling Fires - No Alarm Fitted	41%	0%	75%	50%	100%	50%	33%	100%	0%	100%	0%	50%	50%	46%	44%	50%	50%	40%	0%
Attacks on Fire Crews	1	1	0	0	0	0	0	0	0	0	1	0	0	2	1	0	0	1	+ 1

Notes

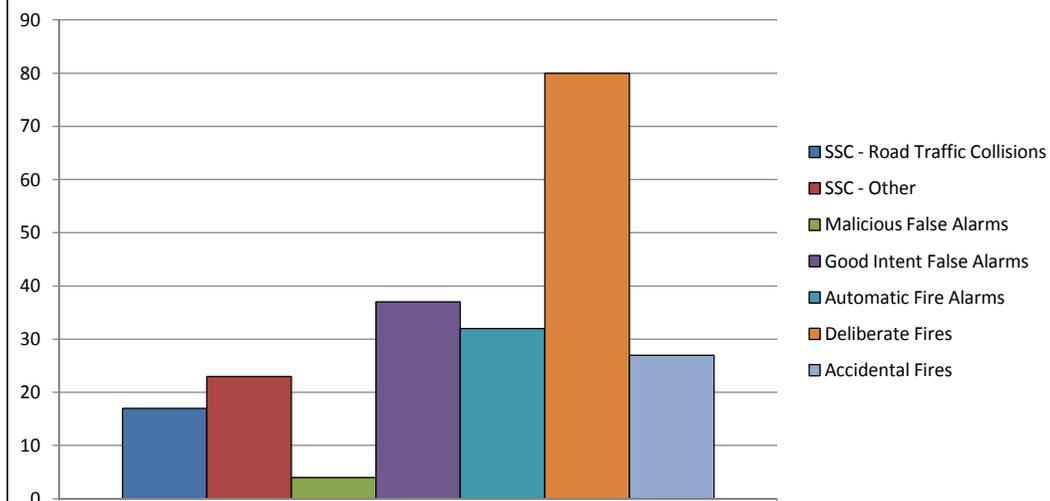
The total number of incidents attended in Blaenau Gwent during 2014/15 was 20 (+1.8%) higher than we attended during 2013/14.

The number of deliberate fires attended in Blaenau Gwent during Q4 of 2014/15 was 8 (-9.0%) lower than the number attended during the same period of 2013/14. The number attended during the whole year was 29 (+6.3%) higher than the number attended during 2013/14.

The total number of False Alarms attended this year was 20 (-5%) lower than we attended during the previous year. The number of Automatic Fire Alarm incidents attended increased by 10 (+5.7%) over the whole year. The number of Malicious False Alarm calls attended increased by 10 (+52.6%) over the same period

The number of Accidental dwelling fires attended increased by 6 (+22.2%) in 2014/15 compared to the previous year.

Quarter 4 - 2014/2015



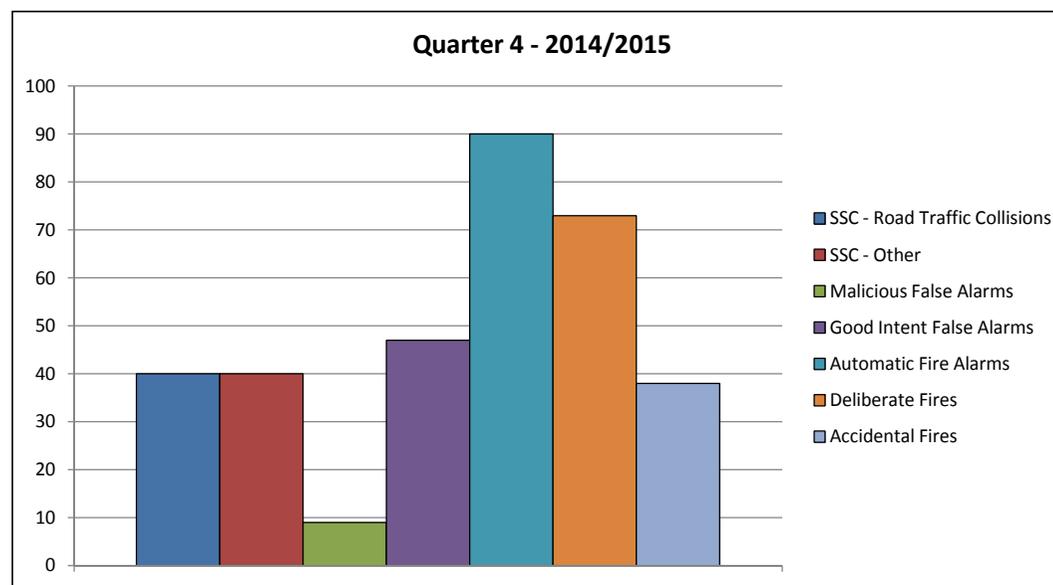
Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	1610	134	119	110	129	115	152	109	92	105	95	114	128	1402	363	396	306	337	+ 28
Special Service Calls (SSC)	307	13	32	18	25	31	27	32	25	25	25	36	19	308	63	83	82	80	+ 13
SSC - Road Traffic Collisions	127	3	15	9	7	12	13	17	8	12	15	17	8	136	27	32	37	40	+ 18
SSC - Other	180	10	17	9	18	19	14	15	17	13	10	19	11	172	36	51	45	40	- 5
False Alarms	714	60	48	43	62	56	75	50	42	56	45	52	49	638	151	193	148	146	+ 9
Malicious False Alarms	30	1	3	3	1	0	1	1	0	0	5	2	2	19	7	2	1	9	+ 1
Good Intent False Alarms	275	20	19	16	27	18	21	18	17	16	17	18	12	219	55	66	51	47	- 5
Automatic Fire Alarms	409	39	26	24	34	38	53	31	25	40	23	32	35	400	89	125	96	90	+ 13
Fires	589	61	39	49	42	28	50	27	25	24	25	26	60	456	149	120	76	111	+ 6
Deliberate Fires	406	47	22	32	30	14	39	12	16	11	9	17	47	296	101	83	39	73	+ 14
Accidental Fires	183	14	17	17	12	14	11	15	9	13	16	9	13	160	48	37	37	38	- 8
Accidental Dwelling Fires	69	2	5	7	1	9	6	7	4	3	5	4	4	57	14	16	14	13	- 6
% Dwelling Fires - No Alarm Fitted	43%	100%	60%	14%	0%	44%	43%	43%	0%	0%	50%	50%	80%	43%	47%	41%	21%	60%	+ 8%
Attacks on Fire Crews	1	0	0	0	0	1	0	0	0	0	0	0	0	1	0	1	0	0	0

Notes

While the total number of incidents attended in Bridgend during Q4 of 2014/15 increased by 28 (+9.1%) compared to the same quarter last year, the total number of incidents attended during the whole year decreased by 208 (-12.9%) compared to 2013/14

The number of automatic false alarms increased by 13 (+3.4%) compared to the same quarter last year. The total number of incidents attended during the whole year decreased by 9 (-2.2%) compared to 2013/14.

The number of deliberate fires increased by 14 (+23.7%) compared to the same quarter last year. The total number of deliberate fires attended during the whole year decreased by 110 (-27.0%) compared to 2013/14.



Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	2004	177	163	181	177	121	171	145	129	120	119	115	140	1758	521	469	394	374	- 21
Special Service Calls (SSC)	351	27	37	30	28	31	24	29	22	36	29	22	24	339	94	83	87	75	- 16
SSC - Road Traffic Collisions	127	10	13	13	12	13	9	14	3	21	14	12	7	141	36	34	38	33	+ 1
SSC - Other	224	17	24	17	16	18	15	15	19	15	15	10	17	198	58	49	49	42	- 17
False Alarms	718	62	50	66	79	41	71	63	56	44	58	42	37	669	178	191	163	137	- 23
Malicious False Alarms	80	6	4	2	6	1	13	9	3	0	2	2	4	52	12	20	12	8	- 13
Good Intent False Alarms	321	32	23	36	37	17	28	17	26	18	24	18	15	291	91	82	61	57	- 8
Automatic Fire Alarms	317	24	23	28	36	23	30	37	27	26	32	22	18	326	75	89	90	72	- 2
Fires	935	88	76	85	70	49	76	53	51	40	32	51	79	750	249	195	144	162	+ 18
Deliberate Fires	757	74	62	70	48	38	60	35	30	22	22	33	61	555	206	146	87	116	+ 14
Accidental Fires	178	14	14	15	22	11	16	18	21	18	10	18	18	195	43	49	57	46	+ 4
Accidental Dwelling Fires	63	3	6	3	6	1	4	10	11	6	1	4	6	61	12	11	27	11	- 7
% Dwelling Fires - No Alarm Fitted	55%	60%	25%	67%	56%	50%	20%	18%	36%	75%	100%	40%	57%	45%	47%	44%	40%	54%	+ 8%
Attacks on Fire Crews	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

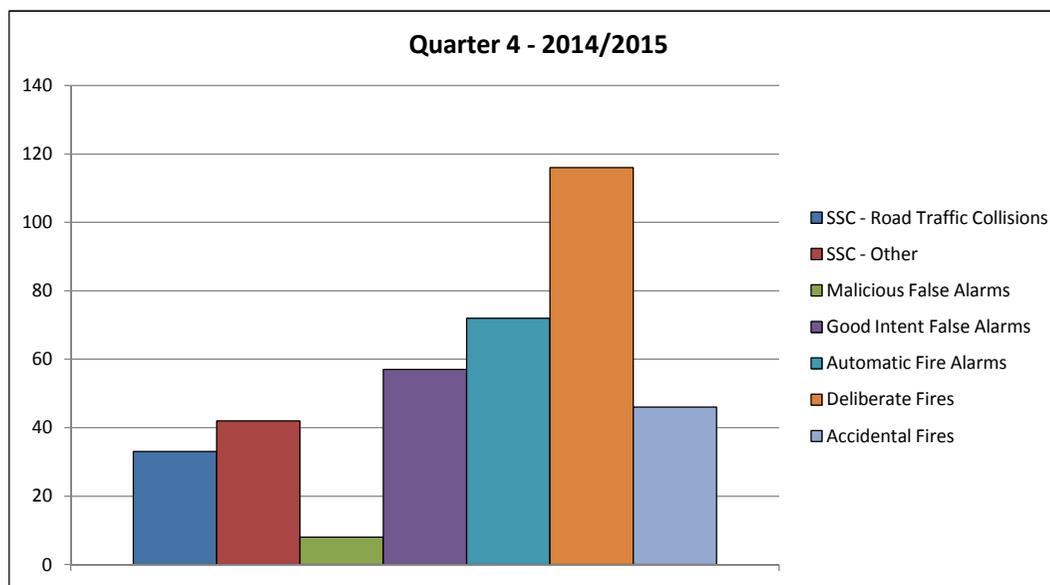
Notes

The total number of incidents attended in Q4 of 2014/15 is 21 (-5.3%) lower than that attended in Q4 of 2013/14.

The number of Road traffic collisions attended during quarter 4 is 1 (+3.1%) higher than the same quarter last year. The total number of Road traffic collisions attended for the year, however, is 14 (+11.0%) higher.

The number of deliberate fires attended in Q4 of 2014/15 increased by 14 (+13.8%) compared to the same quarter last year. The total number of deliberate fires attended for the whole year, however, has decreased by 202 (-26.7%) compared to last year.

The number of accidental dwelling fires attended in Q4 of 2014/15 was 7 (-38.9%) lower than during Q4 of the previous year.



Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	4093	302	301	340	412	337	366	362	322	305	301	278	358	3984	943	1115	989	937	+ 101
Special Service Calls (SSC)	802	46	59	67	50	77	62	66	67	75	66	50	68	753	172	189	208	184	0
SSC - Road Traffic Collisions	252	11	12	21	14	21	18	26	24	26	23	18	13	227	44	53	76	54	+ 5
SSC - Other	550	35	47	46	36	56	44	40	43	49	43	32	55	526	128	136	132	130	- 5
False Alarms	2147	168	171	152	212	184	204	209	194	171	184	165	177	2191	491	600	574	526	+ 91
Malicious False Alarms	113	5	6	10	11	12	12	18	13	13	12	17	17	146	21	35	44	46	+ 11
Good Intent False Alarms	534	53	46	43	60	44	71	45	46	41	42	40	50	581	142	175	132	132	+ 30
Automatic Fire Alarms	1500	110	119	99	141	128	121	146	135	117	130	108	110	1464	328	390	398	348	+ 50
Fires	1144	88	71	121	150	76	100	87	61	59	51	63	113	1040	280	326	207	227	+ 10
Deliberate Fires	725	59	37	82	86	50	75	58	34	32	26	32	83	654	178	211	124	141	+ 23
Accidental Fires	419	29	34	39	64	26	25	29	27	27	25	31	30	386	102	115	83	86	- 13
Accidental Dwelling Fires	171	15	16	14	25	13	10	15	8	12	12	15	13	168	45	48	35	40	+ 5
% Dwelling Fires - No Alarm Fitted	20%	25%	47%	7%	31%	23%	36%	29%	40%	43%	38%	25%	40%	32%	29%	30%	37%	34%	+ 19%
Attacks on Fire Crews	3	0	0	1	2	1	0	1	1	1	0	0	0	7	1	3	3	0	0

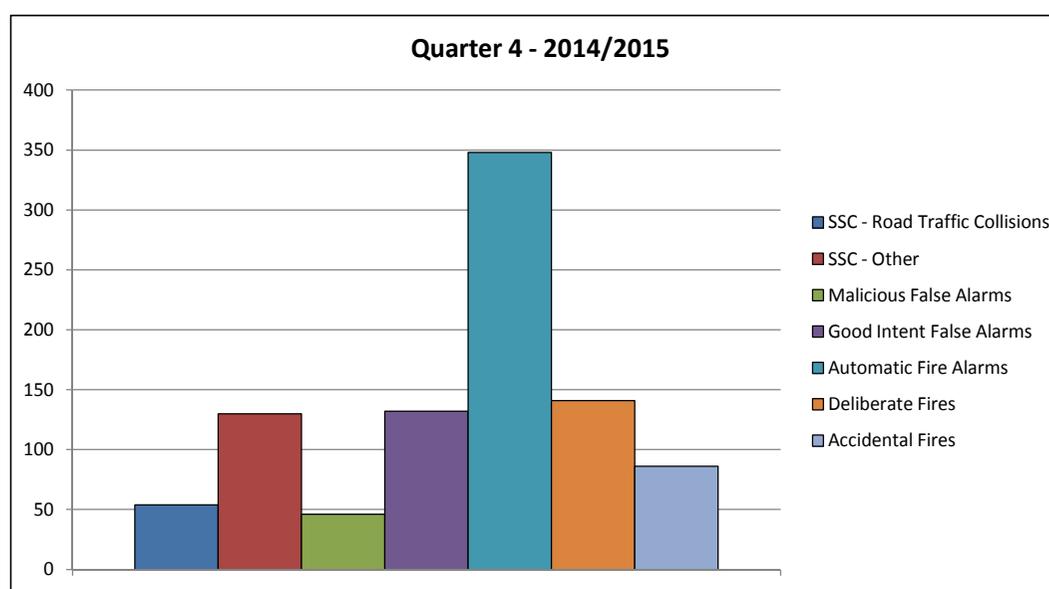
Notes

The total number of incidents attended during Q4 of 2014/15 was 101 (+12.1%) higher than attended during the same quarter of the previous year.

The number of Automatic Fire Alarms attended during Q4 of 2014/15 is 50 (+16.7%) higher than that attended during Q4 of 2013/14. There has also been an increase in Malicious False Alarms attended during the same period with 11 more incidents (+31.4%).

The number of deliberate fires attended in Q4 of 2014/15 was 23 (+19.5%) higher than during Q4 of the previous year.

The percentage of fires with No Alarm fitted has increased from 20% last year to 32% this year. Of the 184 dwelling fires in Cardiff 59 had no Alarm fitted.



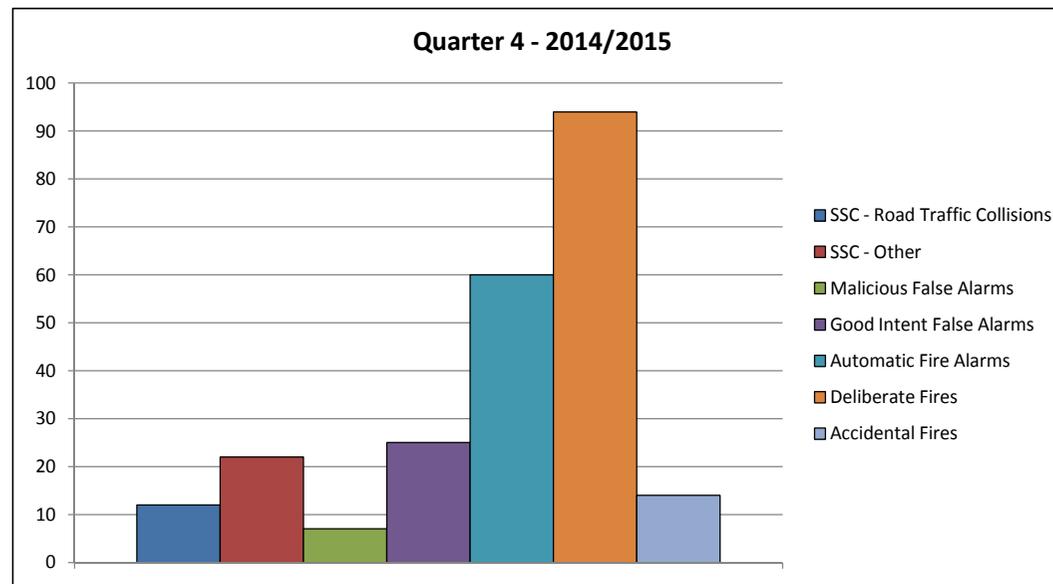
Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	1011	125	73	91	78	83	72	70	84	54	67	64	103	964	289	233	208	234	+ 24
Special Service Calls (SSC)	162	16	11	15	17	21	6	12	12	10	13	9	12	154	42	44	34	34	- 5
SSC - Road Traffic Collisions	50	8	2	5	10	11	2	5	2	6	5	4	3	63	15	23	13	12	+ 1
SSC - Other	112	8	9	10	7	10	4	7	10	4	8	5	9	91	27	21	21	22	- 6
False Alarms	401	48	32	34	29	41	37	35	45	24	36	28	28	417	114	107	104	92	- 5
Malicious False Alarms	21	3	1	0	2	2	0	0	4	0	4	2	1	19	4	4	4	7	+ 2
Good Intent False Alarms	139	20	12	13	14	9	14	11	13	4	11	4	10	135	45	37	28	25	- 14
Automatic Fire Alarms	241	25	19	21	13	30	23	24	28	20	21	22	17	263	65	66	72	60	+ 7
Fires	448	61	30	42	32	21	29	23	27	20	18	27	63	393	133	82	70	108	+ 34
Deliberate Fires	375	57	23	34	26	14	24	14	20	12	8	25	61	318	114	64	46	94	+ 37
Accidental Fires	73	4	7	8	6	7	5	9	7	8	10	2	2	75	19	18	24	14	- 3
Accidental Dwelling Fires	33	1	3	2	1	2	2	3	4	2	4	1	0	25	6	5	9	5	- 2
% Dwelling Fires - No Alarm Fitted	32%	33%	67%	100%	0%	0%	100%	0%	60%	0%	71%	100%	100%	53%	67%	33%	30%	78%	+ 49%
Attacks on Fire Crews	1	0	0	1	0	0	0	0	0	0	0	0	0	1	1	0	0	0	- 1

Notes

The number of Deliberate fires attended in Q4 of 2014/15 has increased by 37 (+64.9%) compared to the same quarter last year. The total number of deliberate fires attended for the year, however, has decreased by 57 (-15.2%).

The % of dwelling fires attended where no smoke alarm was fitted in Merthyr during 2014/15 was 53% (of the 34 dwelling fires in Merthyr 18 were without smoke alarms).

False alarm calls to automatic fire alarms make up almost 27.3% of the total number of incidents attended in Merthyr Tydfil during 2014/15 (263 of 964 incidents).



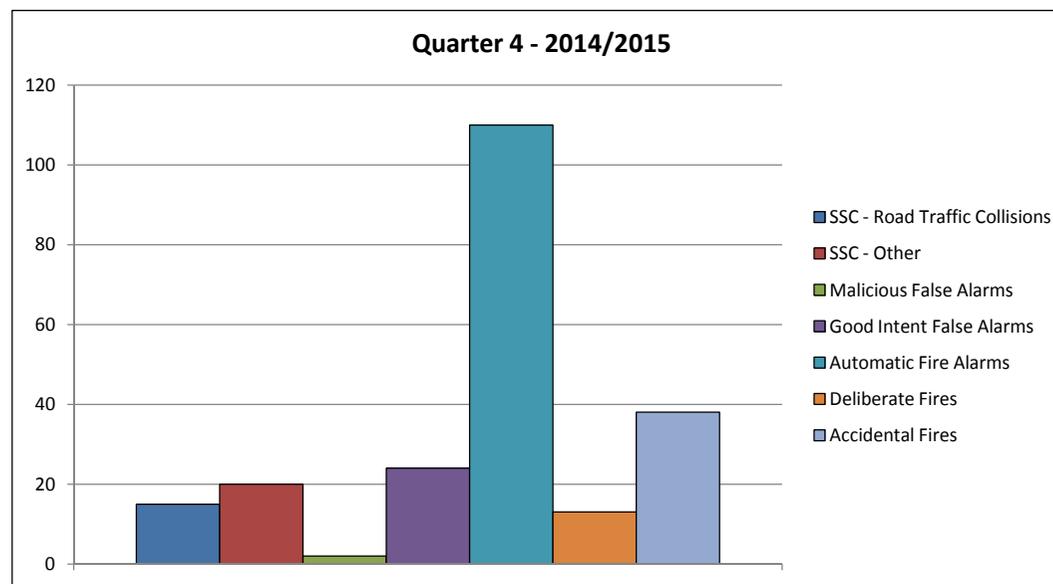
Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	1042	68	62	87	116	95	117	111	94	86	73	69	80	1058	217	328	291	222	- 14
Special Service Calls (SSC)	277	9	17	20	22	17	16	17	15	14	13	12	10	182	46	55	46	35	- 53
SSC - Road Traffic Collisions	139	3	11	13	9	7	7	11	7	10	6	7	2	93	27	23	28	15	- 13
SSC - Other	138	6	6	7	13	10	9	6	8	4	7	5	8	89	19	32	18	20	- 40
False Alarms	516	41	30	47	66	58	89	75	65	55	42	47	47	662	118	213	195	136	+ 19
Malicious False Alarms	8	0	0	0	0	0	0	0	0	0	1	1	0	2	0	0	0	2	+ 1
Good Intent False Alarms	110	10	1	10	12	10	18	15	7	9	7	6	11	116	21	40	31	24	- 1
Automatic Fire Alarms	398	31	29	37	54	48	71	60	58	46	34	40	36	544	97	173	164	110	+ 19
Fires	249	18	15	20	28	20	12	19	14	17	18	10	23	214	53	60	50	51	+ 20
Deliberate Fires	101	4	7	8	13	6	6	9	5	3	5	4	4	74	19	25	17	13	+ 9
Accidental Fires	148	14	8	12	15	14	6	10	9	14	13	6	19	140	34	35	33	38	+ 11
Accidental Dwelling Fires	37	5	3	1	5	4	1	2	2	3	2	1	7	36	9	10	7	10	+ 1
% Dwelling Fires - No Alarm Fitted	27%	40%	0%	100%	60%	0%	100%	0%	50%	33%	0%	50%	14%	32%	40%	40%	29%	18%	- 15%
Attacks on Fire Crews	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Notes

False alarm calls to automatic fire alarms make up 51.4% of the total number of incidents attended in Monmouthshire during 2014/15. The number of automatic fire alarm calls attended this quarter is 19 (+20.9%) higher than attended during the same quarter last year.

The number of Road Traffic Collisions has decreased by 13 (-46.4%) compared to the same quarter last year. The total for the year has decreased by 46 (-33.1%).

The number of Accidental Dwelling Fires in Monmouthshire during Q4 has increased by 1 (+11.1%) compared to the same quarter last year.



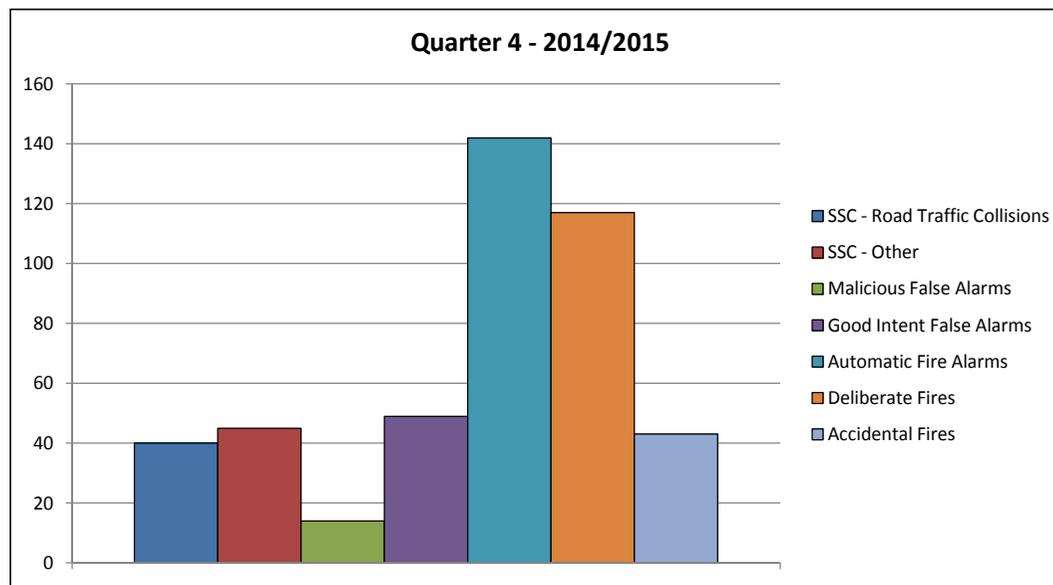
Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	2178	169	170	183	233	192	222	164	166	135	127	174	149	2084	522	647	465	450	+ 15
Special Service Calls (SSC)	426	31	41	34	29	41	27	33	35	34	28	29	28	390	106	97	102	85	- 17
SSC - Road Traffic Collisions	156	10	16	13	7	15	8	15	14	7	12	13	15	145	39	30	36	40	- 1
SSC - Other	270	21	25	21	22	26	19	18	21	27	16	16	13	245	67	67	66	45	- 16
False Alarms	995	82	67	66	116	76	99	88	86	68	62	80	63	953	215	291	242	205	- 13
Malicious False Alarms	60	6	6	4	6	1	12	5	5	2	3	5	6	61	16	19	12	14	+ 3
Good Intent False Alarms	301	26	23	24	42	21	31	28	24	18	13	23	13	286	73	94	70	49	- 11
Automatic Fire Alarms	634	50	38	38	68	54	56	55	57	48	46	52	44	606	126	178	160	142	- 5
Fires	757	56	62	83	88	75	96	43	45	33	37	65	58	741	201	259	121	160	+ 45
Deliberate Fires	565	43	55	70	66	59	72	35	34	21	22	51	44	572	168	197	90	117	+ 46
Accidental Fires	192	13	7	13	22	16	24	8	11	12	15	14	14	169	33	62	31	43	- 1
Accidental Dwelling Fires	71	4	2	4	10	7	7	2	6	6	5	8	4	65	10	24	14	17	- 4
% Dwelling Fires - No Alarm Fitted	41%	25%	60%	60%	50%	22%	44%	50%	38%	50%	40%	44%	20%	42%	50%	39%	44%	37%	- 5%
Attacks on Fire Crews	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	1	+ 1

Notes

The total number of incidents attended in Q4 of 2014/15 was 15 (+3.45%) higher than during Q4 of the previous year.

The number of Automatic Fire Alarms attended during quarter 4 has decreased by 5 (-3.40%) compared to the same quarter last year.

The number of Deliberate fires attended in Q4 of 2014/15 has increased by 46 (+46.8%) compared to the same quarter last year. The total number of deliberate fires attended for the year has increased by 7 (+1.2%)



Rhondda Cynon Taf County Borough Council

Performance Monitoring Report 2014/2015

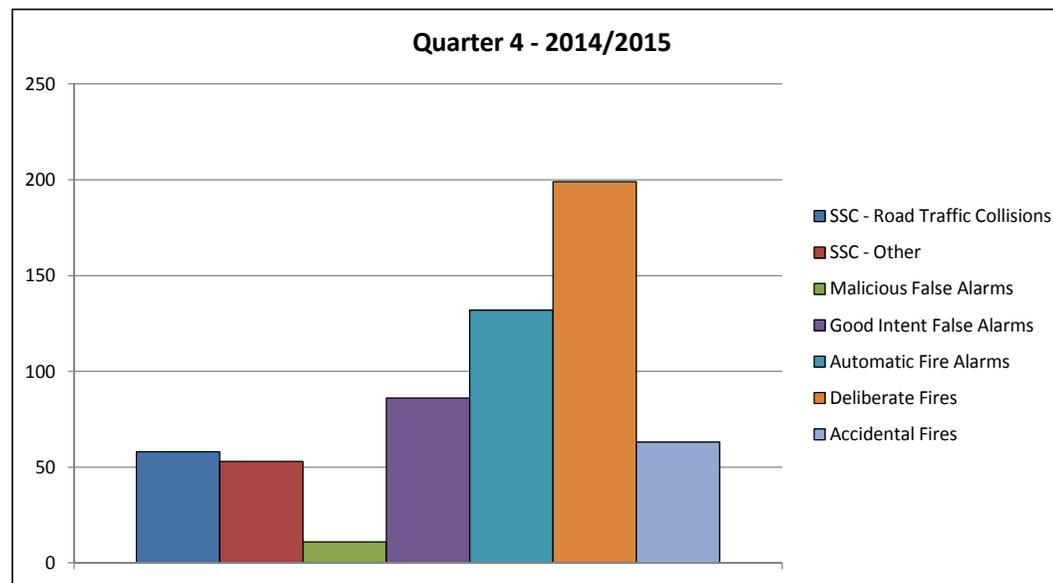
Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	2866	332	210	237	267	188	245	210	184	185	158	164	280	2660	779	700	579	602	+ 18
Special Service Calls (SSC)	537	45	40	48	43	47	42	43	46	40	42	32	37	505	133	132	129	111	- 21
SSC - Road Traffic Collisions	241	22	16	22	17	16	18	20	24	18	23	18	17	231	60	51	62	58	+ 2
SSC - Other	296	23	24	26	26	31	24	23	22	22	19	14	20	274	73	81	67	53	- 23
False Alarms	984	104	84	92	93	94	101	113	65	90	80	64	85	1065	280	288	268	229	+ 9
Malicious False Alarms	39	4	4	4	5	3	3	0	1	1	4	1	6	36	12	11	2	11	- 1
Good Intent False Alarms	406	59	42	41	42	38	37	35	21	25	20	25	41	426	142	117	81	86	+ 10
Automatic Fire Alarms	539	41	38	47	46	53	61	78	43	64	56	38	38	603	126	160	185	132	0
Fires	1345	183	86	97	131	47	102	54	73	55	36	68	158	1090	366	280	182	262	+ 30
Deliberate Fires	1063	165	69	72	97	31	75	35	42	39	15	46	138	824	306	203	116	199	+ 26
Accidental Fires	282	18	17	25	34	16	27	19	31	16	21	22	20	266	60	77	66	63	+ 4
Accidental Dwelling Fires	105	3	5	10	13	7	9	11	12	7	7	6	6	96	18	29	30	19	- 1
% Dwelling Fires - No Alarm Fitted	43%	100%	25%	50%	50%	25%	40%	45%	23%	67%	63%	0%	50%	44%	52%	41%	42%	40%	- 3%
Attacks on Fire Crews	3	0	0	0	1	0	0	0	0	0	0	0	0	1	0	1	0	0	- 1

Notes

The number of deliberate fires attended in Q4 of 2014/15 was 26 (+15.0%) higher than during Q4 of the previous year. The total for the year, however, has decreased by 239 (-22.5%).

The number of accidental dwelling fires attended in Q4 of 2014/15 was 1 (-5.0%) lower than during Q4 of the previous year. The total for the year has decreased by 9 (-8.6%).

False Alarms can account for 40.0% of the total calls attended in 2014/15. 603 of these were Automatic Fire Alarms.



Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	1234	119	110	112	136	97	106	82	96	81	82	77	84	1182	341	339	259	243	+ 9
Special Service Calls (SSC)	183	9	33	12	15	19	15	18	17	11	19	12	12	192	54	49	46	43	- 3
SSC - Road Traffic Collisions	58	3	9	4	9	9	9	6	8	2	5	3	4	71	16	27	16	12	- 1
SSC - Other	125	6	24	8	6	10	6	12	9	9	14	9	8	121	38	22	30	31	- 2
False Alarms	564	60	51	64	69	54	52	52	54	45	42	35	50	628	175	175	151	127	+ 17
Malicious False Alarms	24	3	3	2	3	1	2	2	0	1	0	1	3	21	8	6	3	4	0
Good Intent False Alarms	163	17	19	15	30	13	16	10	17	9	9	10	11	176	51	59	36	30	+ 8
Automatic Fire Alarms	377	40	29	47	36	40	34	40	37	35	33	24	36	431	116	110	112	93	+ 9
Fires	487	50	26	36	52	24	39	12	25	25	21	30	22	362	112	115	62	73	- 5
Deliberate Fires	356	40	21	30	35	15	26	7	14	14	8	19	15	244	91	76	35	42	- 3
Accidental Fires	131	10	5	6	17	9	13	5	11	11	13	11	7	118	21	39	27	31	- 2
Accidental Dwelling Fires	42	5	0	3	6	3	7	4	4	5	8	6	4	55	8	16	13	18	+ 7
% Dwelling Fires - No Alarm Fitted	37%	33%	0%	100%	100%	75%	14%	20%	25%	33%	38%	33%	50%	44%	60%	59%	28%	39%	+ 12%
Attacks on Fire Crews	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0	0

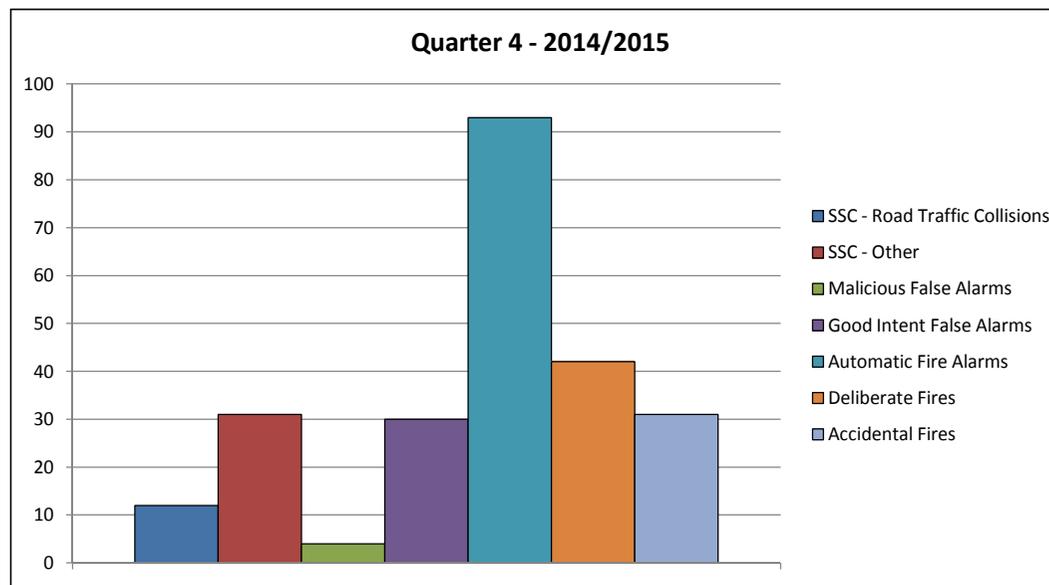
Notes

The total number of incidents attended during Q4 of 2014/15 is 9 (+3.9%) higher than that attended during Q4 of 2013/14.

False Alarms accounted for 52.3% of all incidents attended in Quarter 4 and 53.1% of incidents attended during the year. 431 of these were Automatic False Alarms and this number has increased by 54 (+14.3%) compared to last year.

The number of Accidental Dwelling Fires in Torfaen during Q4 has increased by 7 (+63.6%) compared to the same quarter last year.

The % of dwelling fires attended where no smoke alarm was fitted has risen from 37% last year to 44% this year (63 dwelling fires of which 28 had no alarm fitted).



The Vale of Glamorgan County Borough Council

Performance Monitoring Report 2014/2015

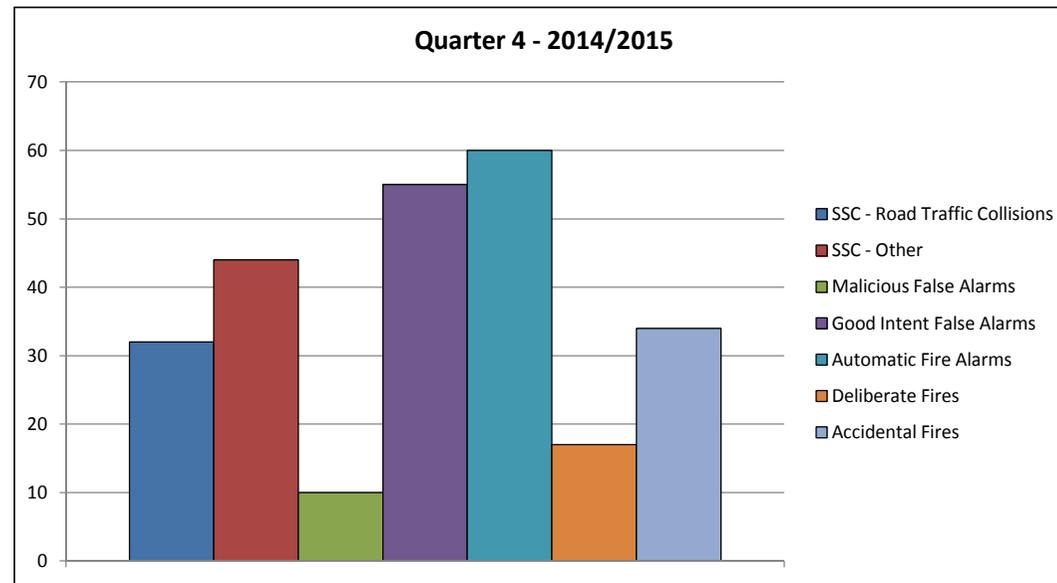
Incident Categories	2013/2014	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Year Total	Q1	Q2	Q3	Q4	Q4 - 13/14 vs 14/15
Total Incidents	1279	105	99	109	98	108	116	110	101	104	80	87	85	1202	313	322	315	252	+ 15
Special Service Calls (SSC)	323	36	27	23	25	37	25	23	30	28	25	27	24	330	86	87	81	76	+ 16
SSC - Road Traffic Collisions	136	15	7	10	13	16	8	8	8	12	13	9	10	129	32	37	28	32	+ 7
SSC - Other	187	21	20	13	12	21	17	15	22	16	12	18	14	201	54	50	53	44	+ 9
False Alarms	604	41	48	54	39	52	57	62	52	59	40	45	40	589	143	148	173	125	+ 15
Malicious False Alarms	24	2	4	4	1	4	1	4	3	2	3	3	4	35	10	6	9	10	+ 6
Good Intent False Alarms	184	20	13	22	20	10	15	22	20	16	17	19	19	213	55	45	58	55	+ 18
Automatic Fire Alarms	396	19	31	28	18	38	41	36	29	41	20	23	17	341	78	97	106	60	- 9
Fires	352	28	24	32	34	19	34	25	19	17	15	15	21	283	84	87	61	51	- 16
Deliberate Fires	175	16	12	19	20	9	21	10	8	3	5	2	10	135	47	50	21	17	- 9
Accidental Fires	177	12	12	13	14	10	13	15	11	14	10	13	11	148	37	37	40	34	- 7
Accidental Dwelling Fires	63	6	3	3	4	4	5	9	5	5	5	7	3	59	12	13	19	15	+ 6
% Dwelling Fires - No Alarm Fitted	47%	13%	67%	40%	40%	50%	83%	50%	60%	0%	60%	29%	0%	41%	31%	60%	40%	33%	- 17%
Attacks on Fire Crews	1	0	1	0	0	1	0	0	0	0	0	0	0	2	1	1	0	0	0

Notes

The number of false alarms attended in Q4 of 2014/15 was 15 (+13.7%) higher than during Q4 of the previous year, which appears to be as a result of 18 (+48.6 %) more Good Intent False Alarms.

The number of fires attended during Q4 this year was 16 (-23.8%) lower than were attended during Q4 of the previous year. This is due to a reduction of 9 (-35%) in the number of deliberate fires and a reduction of 7 (-17%) in the number of accidental fires compared to the corresponding quarter of last year.

The number of Accidental Dwelling Fires attended during Q4 has increased by 6 (+66.6%) compared to the same quarter last year.

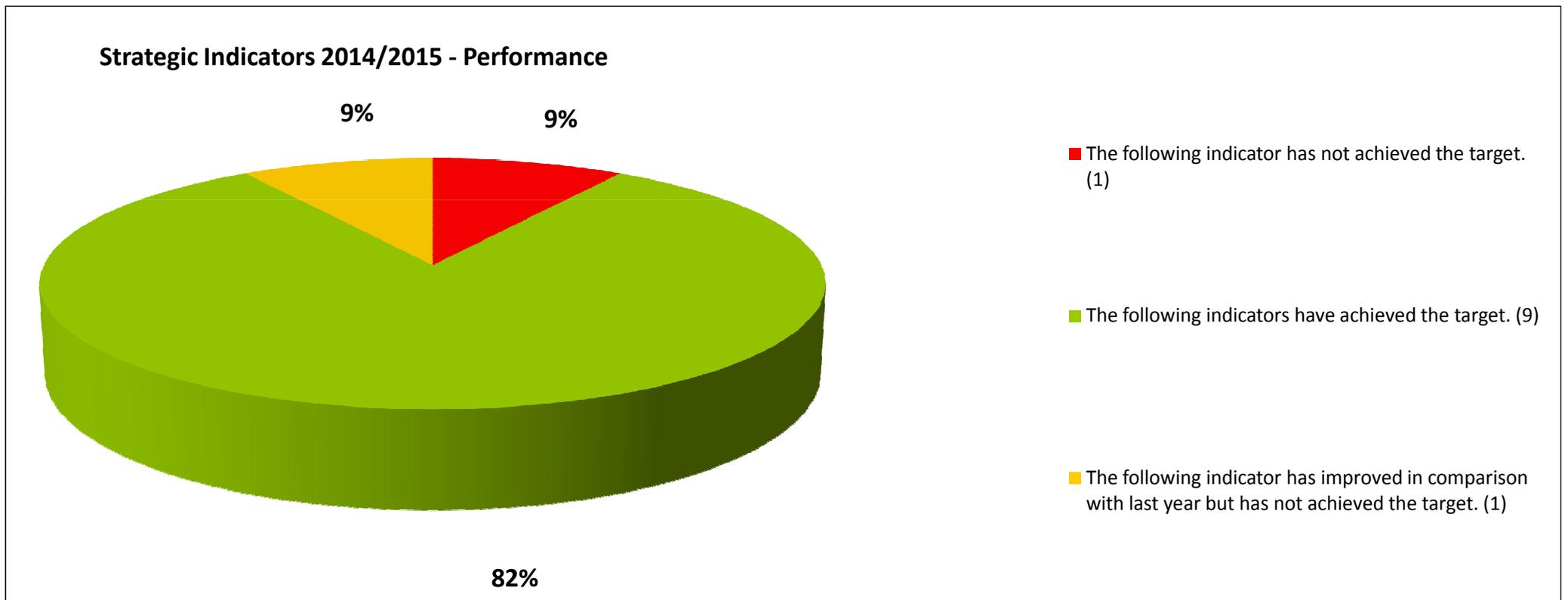


Performance Indicators

Appendix 1 outlines our performance for the Indicators of particular interest; the graphs show the 5 year trends.

Appendix 2 outlines our performance for the strategic indicators; the graphs show the 5 year trend and the Q4 performance for 2014/15. Where appropriate a Family Group 4 (FG4) average has been included for comparison purposes. FG4 is a group of similar Fire and Rescue Services that bench mark performance.

This graph illustrates our performance for 2014/2015 against our National Indicators. This represents the total number of Strategic Indicators and whether or not we achieved our target for 2014/2015. It can be noted that:



Strategic Indicator Summary

Key

The following indicator has not achieved the target.

The following indicators have achieved the target.

The following indicator has improved in comparison with last year but has not achieved the target.

Type	Indicator Ref	Description
FRS/RRC/S/001 (i)	Fire Measures	All Fires Attended per 10,000 population
FRS/RRC/S/001 (ii)	Fire Measures	All Primary Fires Attended per 10,000 population
FRS/RRC/S/001 (iii)	Fire Measures	All Accidental Fires in Dwellings per 10,000 dwellings
FRS/RRC/S/001 (iv)	Fire Measures	All Deliberate Fires Attended per 10,000 population
FRS/RRC/S/002 (i)	Deaths and Injuries	The No of Fire Deaths per 100,000 population
FRS/RRC/S/002 (ii)	Deaths and Injuries	The No of Accidental Fire Deaths per 100,000 population
FRS/RRC/S/002 (iii)	Deaths and Injuries	The No of Deliberate Fire Deaths per 100,000 population
FRS/RRC/S/002 (iv)	Deaths and Injuries	The No of Fire Injuries per 100,000 population
FRS/RRC/S/002 (v)	Deaths and Injuries	The No of Accidental Fire injuries excluding precautionary checks and First Aid per 100,000 population
FRS/RRC/S/002 (vi)	Deaths and Injuries	The No of Deliberate Fire Injuries excluding precautionary checks and First Aid per 100,000 population
FRS/RRC/S/003	Fire Measures	The No of Fires in Non-domestic premises per 1,000 non domestic properties

Please note: The Director for Service Delivery is responsible for all Strategic Indicators.

Indicators of Particular Interest

Worthy of note:

There are three indicators in addition to the Strategic Indicators that are included in this report as they are of particular interest to the service. These being:

- Attacks on Crews at incidents
- RTCs Attended
- The Percentage of Dwelling Fires where no Smoke Alarms fitted

Attacks on Crews at incidents

In this period there have been two attacks on crews at operational incidents, one of which involved crews being harassed while the other involved verbal abuse. There were two incidents during the same period of 2014, both involved crews being verbally abused.

There were sixteen attacks on crews at incidents during 2014/15, which is the same number witnessed during 2013/14. Having said this, twelve of the sixteen attacks witnessed this year (75%) were verbal abuse compared to the eight incidents (50%) of this nature during 2013/14.

Attacks On Crew - January to March 2015

Date of Incident	UAA	Type of Attack	Injury to fire fighter
27th January 2015	Blaenau Gwent	Harrassment	No
5th March 2015	Newport	Verbal Abuse	No

In addition to collecting the number of attacks on fire crews at operational incidents, the Fire Crime Unit and Fire Control now record all instances where Community Safety Personnel or Firefighters are attacked by members of the public. There was one attack of this nature in Q4 of 2014/15 which can be seen below.

Date of Incident	UAA	Type of Attack	Role of person(s) attacked
3rd February 2015	RCT	Verbal Abuse	Community Safety and Partnership Team

RTC's Attended Q4

The number of Road Traffic Collisions (RTCs) attended during quarter 4 has increased by 29 (+10.2%) compared to the same quarter last year but has decreased by 33 (-9.5%) when compared to the previous quarter. The Authorities experiencing the greatest increase in RTCs compared to the same quarter last year were Blaenau Gwent with an increase of 9 incidents (+112.5%) and Bridgend who experienced an increase of 18 incidents (+81.8%). The Unitary Authorities experiencing the greatest decrease in the number of RTCs were Monmouthshire with a decrease of 13 incidents (-46.4%) and Torfaen with a decrease of 1 incident (-7.7%).

RTC's Attended (Comparison 2014/15 and 2013/14)

The number of Road Traffic Collisions (RTCs) attended during the whole of 2014/15 has decreased by 52 (-3.9%) compared with 2013/14. The Authorities experiencing the greatest increase in RTCs compared to last year were Merthyr who experienced an increase of 13 incidents (+26.0%) and Torfaen who experienced an increase of 13 incidents (+22.4%). The Unitary Authorities experiencing the greatest decrease in the number of RTCs were Monmouthshire with a decrease of 46 incidents (-33.1%) and Cardiff with a decrease of 25 incidents (-9.9%).

The Percentage of dwelling fires where No Smoke Alarm Fitted Q4:

The percentage of dwelling fires where no smoke alarm was fitted during quarter 4 of 2014/15 has increased by 4.6% compared to the same quarter last year and has increased by 4.0% since the last quarter. The trend line illustrates a significant decrease in the percentage of dwelling fires where no smoke alarm was fitted.

The Percentage of dwelling fires where No Smoke Alarm Fitted (Comparison 2014/15 and 2013/14):

The Unitary Authorities with the highest percentage of dwelling fires in which there was no smoke alarm fitted during the year were Merthyr 18 dwelling fires from 34 (53%) and Blaenau Gwent 17 dwelling fires from 37 (46%). The Unitary Authorities with the lowest percentage of dwelling fires in which there was no smoke alarm fitted during this year were Monmouthshire 12 from 38 (32%) and Cardiff 59 from 184 (32%).

The percentage of dwelling fires where smoke alarms were not fitted during 2014/15 was 40.4%, due to 304 dwelling fires from a total number of 752 not having smoke alarms fitted. This is 3.9% higher than the percentage witnessed during 2013/14 (36.5%, 281 of 769 dwelling fires had no smoke alarms fitted).

Indicators of Particular Interest

Indicator Reference	Description	Good	Performance	Comments	In year actuals												
CD 07	Attacks on Crew	↓	<table border="1"> <caption>Attacks on Crew Performance Data</caption> <thead> <tr> <th>Year</th> <th>Attacks</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>35</td> </tr> <tr> <td>2011/12</td> <td>27</td> </tr> <tr> <td>2012/13</td> <td>12</td> </tr> <tr> <td>2013/14</td> <td>16</td> </tr> <tr> <td>2014/15</td> <td>16</td> </tr> </tbody> </table>	Year	Attacks	2010/11	35	2011/12	27	2012/13	12	2013/14	16	2014/15	16	<p>Incidents in Q4= 2</p> <p>During this period there have been two attacks on crews at operational incidents, one of which involved crews being harrassed while the other involved verbal abuse. There were two incidents during the same period of 2014, both involved crews being verbally abused.</p> <p>There were sixteen attacks on crews at incidents during 2014/15, which is the same number witnessed during 2013/14. Having said this, twelve of the sixteen attacks witnessed this year (75%) were verbal abuse compared to the eight incidents (50%) of this nature during 2013/14.</p>	16
Year	Attacks																
2010/11	35																
2011/12	27																
2012/13	12																
2013/14	16																
2014/15	16																
SPI 10(i)	RTC's Attended	↓	<table border="1"> <caption>RTC's Attended Performance Data</caption> <thead> <tr> <th>Year</th> <th>RTC's Attended</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>1050</td> </tr> <tr> <td>2011/12</td> <td>1100</td> </tr> <tr> <td>2012/13</td> <td>1150</td> </tr> <tr> <td>2013/14</td> <td>1300</td> </tr> <tr> <td>2014/15</td> <td>1282</td> </tr> </tbody> </table>	Year	RTC's Attended	2010/11	1050	2011/12	1100	2012/13	1150	2013/14	1300	2014/15	1282	<p>Incidents in Q4= 314</p> <p>The number of Road Traffic Collisions (RTCs) attended during the whole of 2014/15 has decreased by 52 (-3.9%) compared to last year. The Authorities experiencing the greatest increase in RTCs compared to the same quarter last year were Merthyr who experienced an increase of 13 incidents (+26.0%) and Torfaen who experienced an increase of 13 incidents (+22.4%). The Unitary Authorities experiencing the greatest decrease in the number of RTCs were Monmouthshire with a decrease of 45 incidents (-32.4%) and Cardiff with a decrease of 25 incidents (-9.9%).</p>	1282
Year	RTC's Attended																
2010/11	1050																
2011/12	1100																
2012/13	1150																
2013/14	1300																
2014/15	1282																
FRS/RRC/C/005 (iii)	% of dwelling fires where No Smoke Alarm Fitted	↓	<table border="1"> <caption>% of dwelling fires where No Smoke Alarm Fitted Performance Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>46.0%</td> </tr> <tr> <td>2011/12</td> <td>42.0%</td> </tr> <tr> <td>2012/13</td> <td>38.0%</td> </tr> <tr> <td>2013/14</td> <td>36.0%</td> </tr> <tr> <td>2014/15</td> <td>40.4%</td> </tr> </tbody> </table>	Year	Percentage	2010/11	46.0%	2011/12	42.0%	2012/13	38.0%	2013/14	36.0%	2014/15	40.4%	<p>Incidents in Q4= 40.8%</p> <p>The Unitary Authorities with the highest percentage of dwelling fires in which there was no smoke alarm fitted during this quarter were Merthyr (7 dwelling fires from 9, 77.8%) and Bridgend (9 dwelling fires from 15, 60%).The Unitary Authorities with the lowest percentage of dwelling fires in which there was no smoke alarm fitted during this quarter were Monmouthshire (2 from 11, 18.2%) and The Vale of Glamorgan (5 from 15, 33.3%).</p>	40.4%
Year	Percentage																
2010/11	46.0%																
2011/12	42.0%																
2012/13	38.0%																
2013/14	36.0%																
2014/15	40.4%																

Fire Measures

Worthy of note:

The final results for the year shows that 9 Strategic Indicators bettered the annual targets, one indicator failed to beat the target but showed an improvement compared to last year and one indicator failed to achieve the target.

The Fire Indicators that achieved their target were:

All Fires Attended per 10,000 population
All Accidental Fires in Dwellings per 10,000 dwellings
All Primary Fires Attended per 10,000 population

Of particular interest is a further fall in Accidental Dwelling Fires for the year which builds on the falling trend seen over the last 10 years. These falls reflect the prevention and protection work carried out by the service and in particular the focus on targeted high risk Home Fire Safety Checks to reduce the fire risk for the most vulnerable in our society. Significant partnering agreements continue in this area as we work with others to improve and enhance our targeting.

Deliberate Fires has been of further concern in 2014/15 with deliberate grass and refuse fires seen in large numbers. The reduction of deliberate fires remains as an Annual Improvement Objective and a great deal of targeted work has been carried out by Station personnel and the Community Safety and Partnership Teams. We attended 1703 deliberate refuse fires and 1221 deliberate grass fires and whilst both these totals were less than experienced in 2013/14 a significant amount of specialist targeting and initiatives have been delivered in year further targeted work will be carried through to 2015/16. To combat the menace of deliberate grass fires the Welsh Government recently held a Summit where a programme of co-ordinated action across Government, the Fire Service, the Police, schools, Local Authorities and Natural Resources Wales was agreed.

Some of the local initiatives and campaigns carried out in the year to reduce deliberate fires include Bernie, Arson Awareness Week, Operation Bang and Days of Action where the Fire Crime Team target specific areas where there is evidence of deliberate fire setting.

The indicator that failed to achieve the target and has shown an increase compared to last year was the number of fires attended in non residential buildings. The 2014/15 total was 351 compared to 324 in 2013/14. The stretch target was set at 290. Many of the incidents involved in this indicator(14%) were permanently unoccupied or vacant and these issues have been reported to the Business Fire Safety team who are investigating. Quarter 4 saw a significant rise of incidents reported. They were 15% higher than Q2 which was the second highest quarter this year.

Fire Measures

Indicator Reference	Description	Good	Performance	Comments	In year actuals														
FRS/RRC/S/001 (i)	All Fires Attended per 10,000 population	↓	<table border="1"> <caption>All Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>84</td> </tr> <tr> <td>2011/12</td> <td>60</td> </tr> <tr> <td>2012/13</td> <td>40</td> </tr> <tr> <td>2013/14</td> <td>46</td> </tr> <tr> <td>2014/15</td> <td>24</td> </tr> </tbody> </table>	Year	Value	2010/11	84	2011/12	60	2012/13	40	2013/14	46	2014/15	24	<p>Incidents in Q4= 1313</p> <p>The total number of fires attended during quarter 4 of 2014/15 is 148 (+12.7%) higher than the number seen during quarter 4 of last year. Loose refuse can account for the majority of all fires. The numbers involving loose refuse have increased from 1690 last year to 1821 this year, an increase of 7.8%.</p> <p>The target of 6000 fires for the year has been met even though we experienced higher numbers in Quarter 4.</p>	5916		
Year	Value																		
2010/11	84																		
2011/12	60																		
2012/13	40																		
2013/14	46																		
2014/15	24																		
FRS/RRC/S/001 (ii)	All Primary Fires Attended per 10,000 population	↓	<table border="1"> <caption>All Primary Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>23</td> </tr> <tr> <td>2011/12</td> <td>19</td> </tr> <tr> <td>2012/13</td> <td>15</td> </tr> <tr> <td>2013/14</td> <td>14</td> </tr> <tr> <td>2014/15</td> <td>11</td> </tr> <tr> <td>FG4 2013/14 Average</td> <td>13</td> </tr> </tbody> </table>	Year	Value	2010/11	23	2011/12	19	2012/13	15	2013/14	14	2014/15	11	FG4 2013/14 Average	13	<p>Incidents in Q4= 475</p> <p>Cardiff (425) had the highest numbers of Primary fires this year although the number was less than last year (457). Blaenau Gwent and Merthyr have had higher numbers than last year with vehicle fires increasing in both areas.</p>	2056
Year	Value																		
2010/11	23																		
2011/12	19																		
2012/13	15																		
2013/14	14																		
2014/15	11																		
FG4 2013/14 Average	13																		

Fire Measures

Indicator Reference	Description	Good	Performance	Comments	In year actuals														
FRS/RRC/S/001 (iii)	All Accidental Fires in Dwellings per 10,000 dwellings	↓	<table border="1"> <caption>All Accidental Fires in Dwellings per 10,000 dwellings</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>12.2</td> </tr> <tr> <td>2011/12</td> <td>11.8</td> </tr> <tr> <td>2012/13</td> <td>11.4</td> </tr> <tr> <td>2013/14</td> <td>10.6</td> </tr> <tr> <td>2014/15</td> <td>10.0</td> </tr> <tr> <td>FG4 2013/14 Average</td> <td>10.8</td> </tr> </tbody> </table>	Year	Value	2010/11	12.2	2011/12	11.8	2012/13	11.4	2013/14	10.6	2014/15	10.0	FG4 2013/14 Average	10.8	<p>Incidents in Q4= 158</p> <p>There have been 158 incidents in quarter 4. This is 2 more than last year for the same period. The total for the whole of this year however is 26 lower than last year. The majority are cooking incidents which started in the kitchen.</p>	655
Year	Value																		
2010/11	12.2																		
2011/12	11.8																		
2012/13	11.4																		
2013/14	10.6																		
2014/15	10.0																		
FG4 2013/14 Average	10.8																		
FRS/RRC/S/001 (iv)	All Deliberate Fires Attended per 10,000 population	↓	<table border="1"> <caption>All Deliberate Fires Attended per 10,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>63</td> </tr> <tr> <td>2011/12</td> <td>50</td> </tr> <tr> <td>2012/13</td> <td>38</td> </tr> <tr> <td>2013/14</td> <td>26</td> </tr> <tr> <td>2014/15</td> <td>13</td> </tr> <tr> <td>FG4 2013/14 Average</td> <td>28</td> </tr> </tbody> </table>	Year	Value	2010/11	63	2011/12	50	2012/13	38	2013/14	26	2014/15	13	FG4 2013/14 Average	28	<p>Incidents in Q4= 892</p> <p>Numbers are 149 above last year in quarter 4 and 822 below last year for the whole year. Again loose refuse can account for the majority of the incidents.</p> <p>The 4156 deliberate fires this year is slightly above the target set of 4000. The number however is below that of last year (4978)</p>	4156
Year	Value																		
2010/11	63																		
2011/12	50																		
2012/13	38																		
2013/14	26																		
2014/15	13																		
FG4 2013/14 Average	28																		

Fire Measures

Indicator Reference	Description	Good	Performance	Comments	In year actuals														
FRS/RRC/S/003	The No of Fires in Non-domestic premises per 1,000 non domestic properties	↓	<table border="1" style="display: none;"> <caption>Performance Data</caption> <thead> <tr> <th>Year</th> <th>Number of Fires per 1,000 non-domestic premises</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>10.8</td> </tr> <tr> <td>2011/12</td> <td>8.2</td> </tr> <tr> <td>2012/13</td> <td>7.9</td> </tr> <tr> <td>2013/14</td> <td>7.2</td> </tr> <tr> <td>2014/15</td> <td>7.8</td> </tr> <tr> <td>FG4 2013/14 Average</td> <td>6.8</td> </tr> </tbody> </table>	Year	Number of Fires per 1,000 non-domestic premises	2010/11	10.8	2011/12	8.2	2012/13	7.9	2013/14	7.2	2014/15	7.8	FG4 2013/14 Average	6.8	<p>Incidents in Q4= 107</p> <p>Numbers have increased by 30 since the similar quarter last year and have increased by 27 for the whole of last year. Cardiff (92) have had the highest numbers with the highest occurrence of incidents being in the category food and drink establishments.</p> <p>The total number of fires attended last year is 61 higher than the target set of 290. The figure is also higher than the 324 fires that we attended last year in non - domestic premises.</p>	351
Year	Number of Fires per 1,000 non-domestic premises																		
2010/11	10.8																		
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Deaths and Injuries

Worthy of note:

The six Strategic indicators covering Deaths and Injuries have all achieved their targets in 2014/15.

The indicators are:

The No of Fire Deaths per 100,000 population

The No of Deliberate Fire Deaths per 100,000 population

The No of Accidental Fire Deaths per 100,000 population

The No of Fire Injuries per 100,000 population

The No of Accidental Fire injuries excluding precautionary checks and First Aid per 100,000 population

The No of Deliberate Fire Injuries excluding precautionary checks and First Aid per 100,000 population

Notable Good practice:

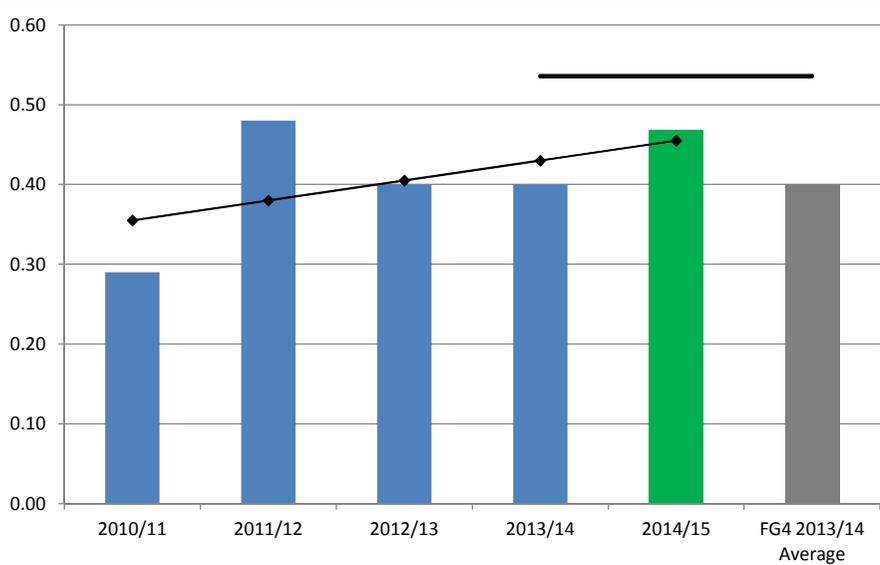
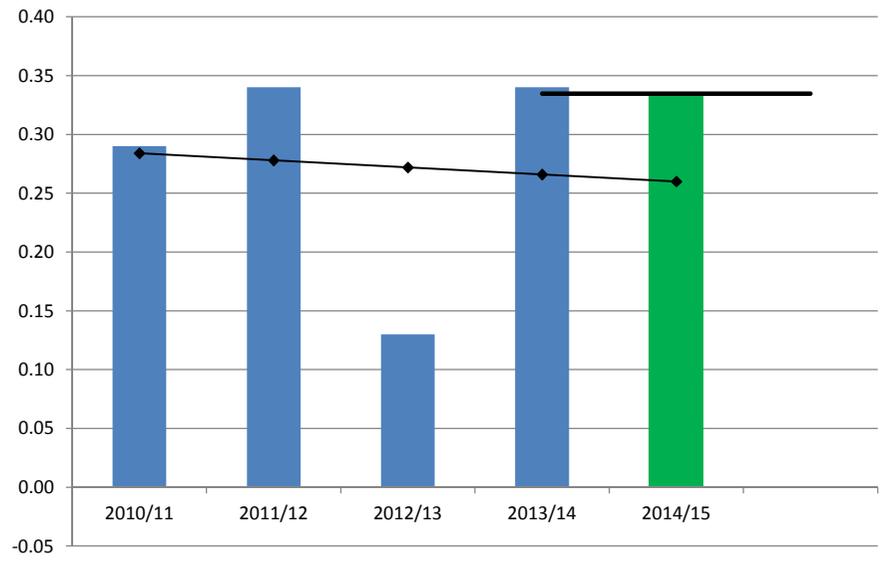
There were seven fire deaths in South Wales during 2014/15 which was one higher than in 2013/14 but still within the target of eight fatalities as predicted by the Fire service Emergency Cover Model. The fatalities were broken down into two deliberate (an increase of one on last year) and five accidental (same as last year). This can be further broken down into four accidental fatalities in dwellings (a decrease of one compared to last year) and one accidental fire death in a vehicle. The deliberate fatalities were one in a deliberate dwelling fire and one in a vehicle (suicide). All fatality targets were achieved for 2014/15.

Fire related injuries have seen a further reduction in year with 50 fire injuries reported. This is a reduction of twelve compared to last year and is well within the target set of 60. The injuries can be broken down into 42 accidental and eight deliberate. The number of injuries reported in accidental dwelling fires is 34 down from 45 last year and is well within the set target of 45.

It must be reiterated that any fire related fatalities or injuries are unwanted however the numbers experienced in 2014/15 reflects a significant improvement and continues the ten year downward trend.

A number of specific campaigns and initiatives have been carried out this year a message encouraging the public to "get out and stay out" of their premises in the event of a fire was incorporated in to the Service's Christmas Safety message after it was identified that almost a quarter of those injured in accidental dwelling fires during the last two and a half years attempted to fight the fire themselves or returned to the fire in an attempt to rescue others or property.

Deaths and Injuries

Indicator Reference	Description	Good	Performance	Comments	In year actuals																
FRS/RRC/S/002 (i)	The No of Fire Deaths per 100,000 population		 <table border="1" style="display: none;"> <caption>Fire Deaths per 100,000 population</caption> <thead> <tr><th>Year</th><th>Value</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>0.29</td></tr> <tr><td>2011/12</td><td>0.48</td></tr> <tr><td>2012/13</td><td>0.40</td></tr> <tr><td>2013/14</td><td>0.40</td></tr> <tr><td>2014/15</td><td>0.46</td></tr> <tr><td>FG4 2013/14 Average</td><td>0.40</td></tr> <tr><td>Target</td><td>8.00</td></tr> </tbody> </table>	Year	Value	2010/11	0.29	2011/12	0.48	2012/13	0.40	2013/14	0.40	2014/15	0.46	FG4 2013/14 Average	0.40	Target	8.00	<p>Incidents in Q4= 2</p> <p>There were 2 fire deaths in South Wales during the fourth quarter of 2014/15. The threshold set at the beginning of the year for fire related deaths was 8.</p> <p>The total number of fire deaths in 2014/15 was 7 which was an increase of one on last years results but under the target which was set at 8 (The predicted total from the Fire service Emergency Cover Model).</p>	7
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FRS/RRC/S/002 (ii)	The No of Accidental Fire Deaths per 100,000 population		 <table border="1" style="display: none;"> <caption>Accidental Fire Deaths per 100,000 population</caption> <thead> <tr><th>Year</th><th>Value</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>0.29</td></tr> <tr><td>2011/12</td><td>0.34</td></tr> <tr><td>2012/13</td><td>0.13</td></tr> <tr><td>2013/14</td><td>0.34</td></tr> <tr><td>2014/15</td><td>0.26</td></tr> <tr><td>Target</td><td>0.33</td></tr> </tbody> </table>	Year	Value	2010/11	0.29	2011/12	0.34	2012/13	0.13	2013/14	0.34	2014/15	0.26	Target	0.33	<p>Incidents in Q4= 2</p> <p>There were two accidental fire deaths in Q4 resulting in a total number of fatalities for the year of five which was the same as experienced in 2013/14.</p> <p>The five fatalities reported matched the target as set at year start.</p>	5		
Year	Value																				
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Deaths and Injuries

Indicator Reference	Description	Good	Performance	Comments	In year actuals																
FRS/RRC/S/002 (iii)	The No of Deliberate Fire Deaths per 100,000 population	↓	<table border="1" style="display: none;"> <caption>Deliberate Fire Deaths per 100,000 population</caption> <thead> <tr><th>Year</th><th>Value</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>0.07</td></tr> <tr><td>2011/12</td><td>0.14</td></tr> <tr><td>2012/13</td><td>0.28</td></tr> <tr><td>2013/14</td><td>0.07</td></tr> <tr><td>2014/15</td><td>0.13</td></tr> <tr><td>Target</td><td>0.20</td></tr> </tbody> </table>	Year	Value	2010/11	0.07	2011/12	0.14	2012/13	0.28	2013/14	0.07	2014/15	0.13	Target	0.20	<p>Incidents in Q4= 0</p> <p>There were no deliberate fatalities in Q4 but the year total stands at two which is one higher than last year but under the target of 3.</p> <p>The deliberate fire fatalities were one in a dwelling (criminal case pending) and one in a vehicle which was recorded as suicide by fire.</p>	2		
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FRS/RRC/S/002 (iv)	The No of Fire Injuries per 100,000 population	↓	<table border="1" style="display: none;"> <caption>Fire Injuries per 100,000 population</caption> <thead> <tr><th>Year</th><th>Value</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>8.0</td></tr> <tr><td>2011/12</td><td>5.2</td></tr> <tr><td>2012/13</td><td>4.8</td></tr> <tr><td>2013/14</td><td>4.1</td></tr> <tr><td>2014/15</td><td>3.3</td></tr> <tr><td>Target</td><td>4.0</td></tr> <tr><td>FG4 2013/14 Average</td><td>6.4</td></tr> </tbody> </table>	Year	Value	2010/11	8.0	2011/12	5.2	2012/13	4.8	2013/14	4.1	2014/15	3.3	Target	4.0	FG4 2013/14 Average	6.4	<p>Incidents in Q4= 8</p> <p>There have been 8 injuries this quarter compared to 20 in 2013/14. There was 2 serious injuries (overcome by gas, smoke or toxic fumes and Unconscious, fitting) and 6 slight injuries (1 overcome by gas, 2 had slight burns, 2 had breathing difficulties and 1 other).</p> <p>The target of 60 has been met due to the lower numbers experienced in Quarter 4.</p>	50
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Deaths and Injuries

Indicator Reference	Description	Good	Performance	Comments	In year actuals												
FRS/RRC/S/002 (v)	The No of Accidental Fire injuries excluding precautionary checks and First Aid per 100,000 population		<table border="1" style="display: none;"> <caption>Performance Data for Accidental Fire Injuries</caption> <thead> <tr><th>Year</th><th>Value</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>7.0</td></tr> <tr><td>2011/12</td><td>4.0</td></tr> <tr><td>2012/13</td><td>4.5</td></tr> <tr><td>2013/14</td><td>3.5</td></tr> <tr><td>2014/15</td><td>2.8</td></tr> </tbody> </table>	Year	Value	2010/11	7.0	2011/12	4.0	2012/13	4.5	2013/14	3.5	2014/15	2.8	<p>Incidents in Q4= 8</p> <p>There were 8 accidental fire injuries this quarter compared to 19 last year. Three of the injuries seen during Q4 of this year involved casualties that were under the influence of alcohol and/or drugs and on three occasions the fire started in the kitchen.</p> <p>The total number of accidental fire injuries for the whole year were 42 which was a reduction of 11 compared to last year and well under the target that was set at year start.</p>	42
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FRS/RRC/S/002 (vi)	The No of Deliberate Fire Injuries excluding precautionary checks and First Aid per 100,000 population		<table border="1" style="display: none;"> <caption>Performance Data for Deliberate Fire Injuries</caption> <thead> <tr><th>Year</th><th>Value</th></tr> </thead> <tbody> <tr><td>2010/11</td><td>1.1</td></tr> <tr><td>2011/12</td><td>1.3</td></tr> <tr><td>2012/13</td><td>0.55</td></tr> <tr><td>2013/14</td><td>0.6</td></tr> <tr><td>2014/15</td><td>0.55</td></tr> </tbody> </table>	Year	Value	2010/11	1.1	2011/12	1.3	2012/13	0.55	2013/14	0.6	2014/15	0.55	<p>Incidents in Q4= 0</p> <p>There were no deliberate fire injuries sustained during Q4.</p> <p>The deliberate fire injury target for this year was 8 so this target has been met. It was also 1 lower than last years total of 9. This years total has been heavily influenced by the fact that four members of the same family sustained their injuries at one deliberate fire during the second quarter of the year.</p>	8
Year	Value																
2010/11	1.1																
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