Gwasanaeth Tân ac Achub De Cymru



South Wales Fire and Rescue Service

Gofynner am/ Please ask for:	Information Governance and Compliance
Tel:	01443232000
E-bost/E-mail:	DataProtection@southwales-fire.gov.uk
Our ref:	131_1920
Dyddiad/Date:	9 August 2019

RE: Request for Information held by SWFRS

Your request ref: 131_1920 has been dealt with under the Freedom of Information Act 2000.

You asked us:

Can you please provide the following information:

1. Do you have a backlog of Subject Access Requests, i.e. Subject Access Requests that have been received but have not been completed within the statutory time limit of one month.

NO

- 2. If the answer to question 1 above is yes, how many Subject Access Requests do you have that are over the statutory time limit of one month. N/A
- 3. Out of the figure provided in response to question 2 above can you provide details of how many of the overdue Subject Access Requests are: N/A
 - (i) Up to one month overdue
 - (ii) Over one month overdue

If you have any queries regarding your Freedom of Information request, please contact us at <u>Dataprotection@southwales-fire.gov.uk</u> quoting the reference number above in any future communication.

If you are dissatisfied with the way that your information request has been handled, you can request an internal review by writing to:

Information Governance and Compliance Manager South Wales Fire and Rescue Service Forest View Business Park Llantrisant CF72 8LX

> Ffôn 01443 232000 • Ffacs 01443 232180 www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi. Telephone 01443 232000 • Fax 01443 232180 www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

CODI YMWYBYDDIAETH - LLEIHAU PERYGL

RAISING AWARENESS - REDUCING RISK

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If you remain dissatisfied with the handling of your request, you have the right to appeal to the Information Commissioner at:

Information Commissioner's Office-Wales, 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

There is no charge for making an appeal.

Yours Faithfully

Information Governance and Compliance

Dataprotection@southwales-fire.gov.uk

Pencadlys Gwasanaeth Tân ac Achub De Cymru, Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

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